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The Tech Savvy Social Worker: Ethical, Legal, and Smart Use of Technology Best-Practice Systems & Apps



LET'S ENCRYPT

<https://letsencrypt.org>

Free, automated, and open certificate authority (CA) gives digital certificates to enable HTTPS (SSL/TLS) for websites



GOOGLE G SUITE

<https://gsuite.google.com/>

G Suite can support HIPAA compliance with a BAA, allowing PHI with core apps including Gmail, Calendar, Drive, Keep, Sites, Hangouts Chat, Hangouts Meet



GOOGLE VOICE

<https://voice.google.com>

Use your mobile phone number for work, port your personal phone number to Google Voice. Forward to your mobile device to keep two numbers in a HIPAA-secure manner.



SIGNAL

<https://signal.org>

Free, end-to-end encrypted messaging that should qualify as conduit under the HIPAA Business Associate Rule



DOXY.ME

<https://www.doxy.me>

REGROUP THERAPY

<https://www.regrouptherapy.com>

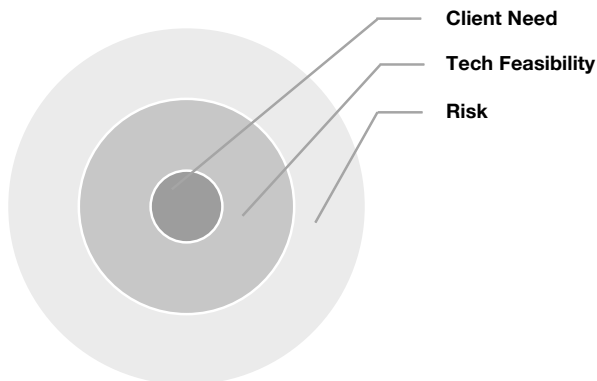
Free, unlimited, secure video conferencing with BAA



NASW HIPAA Toolkit

<https://www.socialworkers.org/About/Legal/HIPAA-Help>

Compilation of sample policies and forms necessary for HIPAA compliance that can be adapted to a specific social work practice



Client-Centric “Tech Orientation”

1. Start with the client need and utility
2. Evaluate the technology feasibility
3. Understand security, ethics, legal risks